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PRESS RELEASE

Launching the TICC project:

Development of the Dutch Buurtzorg model at a transnational level

In February 2018, a visit to Buurtzorg in Amersfoort, Netherlands, officially launched the TICC project. Its objective? To develop an innovative method inspired from Buurtzorg's model to rethink the organization of home and care services to improve patients' living conditions and health professionals' and carers' work conditions.

A collaborative project to adapt and transfer a Dutch model of health and care at home

For over 10 years now, a new organizational model of homebased care and services has had a significant impact in the Netherlands: **Buurtzorg**.

The Buurtzorg integrated care at home model relies on self-managing teams of 12 carers and nurses, based at a neighborhood level and handling each aspect of care, ensuring their financial sustainability. This model has led to a significant decrease in back-office need, a shift from the traditional manager to coach whose role is to provide advice to ensure the team's autonomy and, for patients, provision of health and care services at home at a lower price but with higher quality intervention resulting in fewer unplanned hospital admissions.

The aim of the **TICC (Transforming Integrated Care in the Community)** project is to adapt and implement this model across the rest of the 2 Seas area (United Kingdom, Belgium and France).

To achieve such a promising result within the four years of the project, partners have the overall objective of creating systemic changes in health and social care following a methodology consisting firstly of the identification of existing barriers to Buurtzorg transfer from one area to another while implementing Buurtzorg locally, into previously selected pilot sites. Then, the design of a blueprint will show new-comers or interested stakeholders (within the 2Seas area initially) how to overcome the barriers they will face in replicating the Buurtzorg model. Finally, the evaluation of 2Seas pilot sites will define whether the project has made a significant impact to both patients' living conditions and homebased care and services organization.

First step of the project: Study visit to Buurtzorg

In February 2018, a visit to Buurtzorg in the Netherlands officially launched the project. The visit began with a speech from Jos de Blok, creator of the Buurtzorg model, followed by introductions to different aspects of the project and a fruitful discussion with patients and nurses.

Quotations from partners about the TICC project

“More than a model, Buurtzorg puts people back at the heart of the healthcare system, offering an approach that combines proximity between professionals and patients, a coordinated approach to care that values the local level, a solution-oriented approach and that favors to make patients autonomous. An agile, inspiring and caring organization.”

Marie Piard-Georget, La Vie Active

“The Buurtzorg model, which has been existing in the Netherlands for more than 10 years, has shown its interest both on the patients’ side that on the healthcare professionals’ side. It therefore seemed interesting for Eurasante to participate in an European project with other regional and international structures, to study whether the model could be adapted to the French healthcare system.”

Hélène Bruyère, Eurasanté

To learn more about the TICC project, follow us on Twitter: <https://twitter.com/2seastic>

Discover the partners of the TICC project:

- [The Health and Europe Centre – Lead Partner](#) (UK)
- [Buurtzorg Concepts BV](#) (NL)
- [Emmaüs](#) (BE)
- [Eurasante](#) (FR)
- [Groupement des Hôpitaux de l’Institut Catholique de Lille](#) (FR)
- [H Z University](#) (NL)
- [Kent Community Health Foundation Trust \(Kent CHFT\)](#) (UK)
- [Kent County Council](#) (UK)
- [La Vie Active](#) (FR)
- [Medway Community Healthcare](#) (UK)
- [Public World](#) (UK)
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