



Interreg 
 2 Seas Mers Zeeën
TICC
European Regional Development Fund

PROJECT START
 13/07/2017

DURATION
 4 years

CHALLENGE

For over 10 years now, a new organizational model of homebased care and services has had a significant impact in the Netherlands: Buurtzorg. The aim of the TICC project is to adapt and implement this model across the rest of the 2 Seas area (United Kingdom, Belgium and France).

www.interreg2seas.eu/fr/ticc

 [@2SeasTICC](https://twitter.com/@2SeasTICC)



This project is the result of joint working and co-creation between people in four different countries, and has only been possible thanks to significant European funding (ERDF).



CHALLENGE

All European countries are facing several challenges in health and social care as the population ages:

- Decrease of public funding
- Recruitment and retention of the health and social workforce
- Better quality of care

A number of initiatives have been highlighted as innovative and successful, but they rarely get transferred from one country to another. The TICC project is focused on identifying these blockages and developing a method for overcoming them.



OBJECTIVES

CREATE SYSTEMIC CHANGE IN HEALTH AND SOCIAL CARE, PROVIDING SERVICES BETTER SUITED TO OUR AGEING POPULATION BY ADDRESSING HOLISTIC NEEDS.

These changes will:

- Postpone the moment when residential or end of life care is needed
- Improve patient satisfaction
- Aid staff recruitment and retention
- Identify ways to overcome barriers that impede the transfer of socially innovative service models from one area to another



METHOD

The Buurtzorg integrated care at home model relies on self-managing teams of 12 carers and nurses, based at a neighborhood level and handling each aspect of care, ensuring their financial sustainability with a significant decrease in back-office need and working with coaches rather than managers. The methodology involves:

- Identification of existing barriers to Buurtzorg transfer from one area to another while implementing Buurtzorg locally, into previously selected pilot sites
- Design of a blueprint explaining to new-comers or interested stakeholders how to overcome the barriers they will face in replicating the Buurtzorg model
- Evaluation of 2Seas pilot sites to define whether the project has made a significant impact to both patients' living conditions and homebased care and services organization



CONTACT

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